



Dear Sir/Madam,

Thank you for booking with Lucky Domus, Rome.

PAYMENT INFO

CITY TAX IS NOT INCLUDED AND HAS TO BE PAID IN CASH [CITY OF ROME OFFICIAL WEBSITE](#)

INSTRUCTIONS FOR CHECK-IN

OFFICIAL CHECK-IN TIME 14:00h (2:00 PM) TO 22:00h (10:00 PM)

Since we don't have a 24 hour reception, there won't always be a staff member present. For late arrivals we charge a 10 euro late fee until midnight and a 20 euro late fee for arrivals after midnight.

KINDLY INFORM US IN ADVANCE ABOUT YOUR EXPECTED TIME OF ARRIVAL

Please reply to this email informing us about your expected time of arrival and give us a phone number where we can contact you during your trip. Also inform us about how you plan on reaching Rome (Flight number, train, car) for further assistance [HOW TO GET TO US](#)

ONCE WE HAVE YOUR EXPECTED TIME OF ARRIVAL SOMEONE WILL BE WAITING FOR YOU AT THE APARTMENT

If you have some delay or your actual time of arrival is different from the one previously communicated, please contact us promptly to avoid having to wait outside for someone. You can find our contact info in the signature on the bottom of this email.

EARLY ARRIVALS

For arrivals before 14:00h (2:00 pm) you may store your luggage for free starting 10.00 am.

GENERAL INFO

As a reminder, we are located in Via Buonarroti 39. Please ring the bell "Lucky Domus"
[DESCRIPTION AND SERVICES](#)

*Thank you and enjoy your stay,
Lucky Domus staff*